

Texas One Stop for Enrollment Services

As part of the University's commitment to providing exceptional customer service to support student success, the Texas One Stop for Enrollment Services was developed in late 2019 to maximize service to students and make it easier for them to get help with registration, financial aid, and billing in one central location while maintaining the high standards for compliance and integrity of student records.

In a newly remodeled location on the ground floor of the UT Tower (MAI 1), Texas One Stop offers upgraded technology and professional staff support who are cross-trained in registration and records, student accounts, and financial aid.

Along with the new, integrated center, the virtual [Texas One Stop website](#) launched in November 2019 to help students find important information easily to complete important steps in the enrollment process. The launch of the website included the new Bevo Bot automated chatbot to provide immediate answers to questions and connect students to the resources they're looking for.

Texas One Stop offers students:

- A central location to have questions answered regarding financial aid, billing, payment, registration and records.
- Support by having cross-trained staff answer questions from a student-life-cycle perspective.
- Updated technologies and support to better serve students across campus.
- A central website with student-focused content to support student success.